



# COASTER™

## QUAD

User Manual  
VERSION 1.2

**Thank you for purchasing the Quad series motorized cart. To get the most out of your cart please follow these quick steps before use.**

- Charge your battery (section 4.0)
- Assemble your cart (section 3.0)

For Customer Support, please contact Bag Boy directly for immediate and professional advice.

**Email:** [bagboycs@bagboy.com](mailto:bagboycs@bagboy.com)

**Toll Free:** 1.800.955.2269

**NOTE:** *This user manual was correct at time of printing. The online version is the most up-to-date and must be referred to as the correct version. To download the most current user manual please visit [www.bagboy.com](http://www.bagboy.com)*

# COASTER™

## Q U A D

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## I.O Registration

This cart should be registered prior to shipment. If you did not supply Bag Boy or the retailer with your information please contact Bag Boy Customer Service at 1-800-955-2269 so the user information can be updated. The warranty will not be active until the user information has been updated.

We will need the retailer name and your cart serial number.

Please record your cart serial number in the space below for warranty purposes and for security. This is found under the battery tray.

Your information will be kept confidential and secure. We require this information for warranty activation.

### My Serial Number is

(example ACQV01234567890 )

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

### Purchased Date

		/			/				
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You may be required to show proof of purchase so we recommend you keep your receipt with this manual.

## 2.0 What's Included

- Quad Cart
- Battery
- Battery Charger
- Seat Bracket
- Umbrella Holder
- Lower Bag Strap
- Beverage Holder
- 5th Wheel
- **Spare parts**
  - Speed Button x 1
  - 40A Fuse Connector x 1 (see battery care section)
  - 4mm Allen Key (for aligning front wheel as required)
  - 4 x Rubber Gaskets for the rotating front wheel housing (see front wheel maintenance section)

## 3.0 Assembling Your Cart

### 3.1 Attaching the Front Wheels

The two front wheels need to be attached to your Quad cart. There is no difference between each front wheel so either can be placed on the left or right side. Simply line up the silver pin on the front wheel with the cart and push into the frame until you hear a positive click. You can test the wheel is in position by pulling firmly on the wheel. It should not move out of position.



### 3.2 Attaching the Rear Wheels

**Step 1.** On the wheel, slide the release button across.

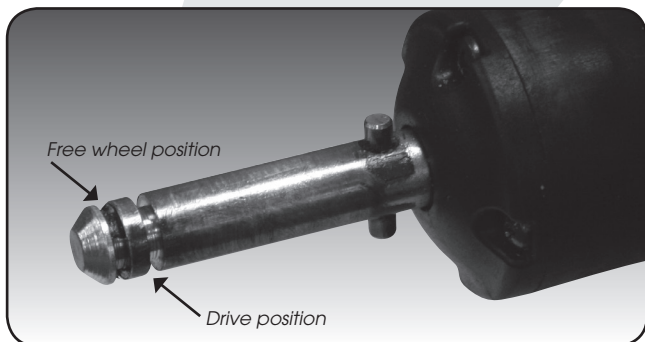


**Step 2.** You will notice you need to match up the wheel with the axle. When placed in position simply release the button. You will hear a "click" when the wheel is properly secured. To check that the wheel is properly in position pull on the wheel. If it is properly in position it will not slide off. Repeat for the right wheel.



### 3.3 Rear Wheels Positions

The Quad cart is designed to allow the rear wheels to be in two positions. The position is determined by where the wheel is locked on the axle in either of the two grooves (see picture). The drive position is used during the normal operation of the cart. The free wheel position is used to freely push the cart should you experience battery or service issues on the course.



**i. Drive position** – Lock the wheel onto the groove closest to the battery tray. To do this, while sliding the release button on the wheel across, push the wheel on to the axle as far as possible. To test for drive position, try rolling the wheel forward. If you feel resistance, then the wheel is now in drive position and ready to use. Repeat for both wheels.

**ii. Free wheel** – Lock the wheel into the groove furthest from the battery tray. To do this, while sliding the release button across on the wheel, push the wheel onto the axle and release the release button onto the groove. To test for free wheel position, try rolling the wheel forward. The wheel should spin freely with no resistance. Repeat for both wheels.

### 3.4 Attaching the Fifth Wheel

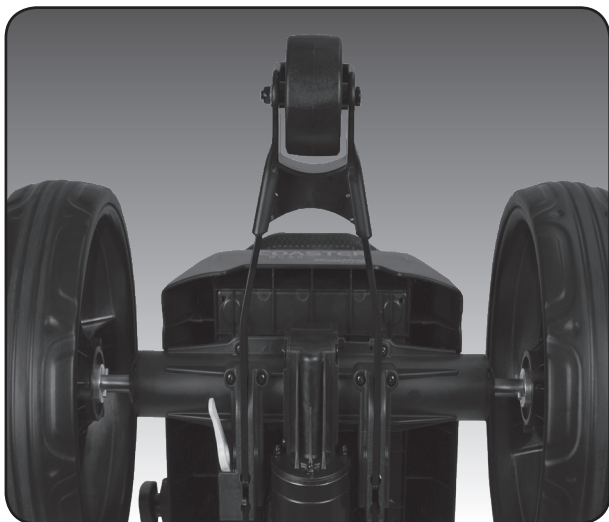
Lay the cart upside down on a soft surface. Disconnect the nut and bolt from each arm of the 5th wheel bracket and insert the 5th wheel arms into position under the frame. Fit nut into position and insert bolt through the opposite side. Fasten the bolt using a Phillips head screwdriver and repeat on the opposite side.

Once both arms are attached, hold down the lever to lock and unlock the 5th wheel. You can rotate the 5th wheel under the cart to lock it out of the way for storage by pressing the lever and sliding the arms toward the front of the cart and folding back, releasing the lever locks the 5th wheel into position. Reverse the process to disengage the 5th wheel.

### 3.4 Attaching the Fifth Wheel

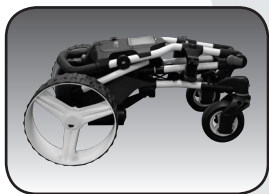


**5th Wheel Installation**



**5th Wheel Attached**

### 3.5 Unfolding



**Step 1:** Ensure both rear and front wheels are attached.



**Step 2:** Release the green fold lever to unlock the handle.

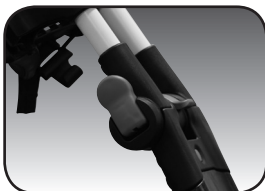
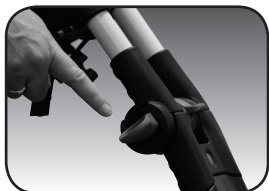


**Step 3:** Slide the green fold lever upwards to unlock the frame.

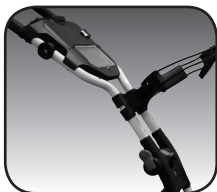
**Step 4:** The handle is now free to pull upwards. The cart will naturally unfold as you continue to pull upwards until the cart is completely open.



**Step 5:** Close the green fold lever to lock the handle into place.



**Step 6:** Bring the top bag support brackets together, then lock together using the button.



### 3.6 Folding

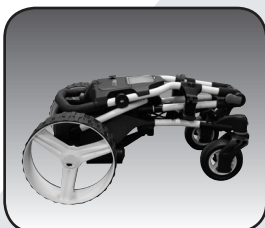


**Step 1:** Open the green fold lever to release the handle.



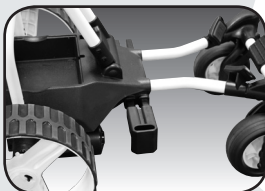
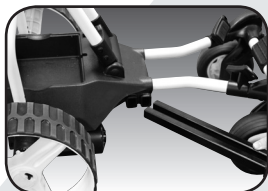
**Step 2:** Press the button shown while applying pressure down to close.

**Step 3:** Lower the cart down flat and close the green fold lever to lock the handle.

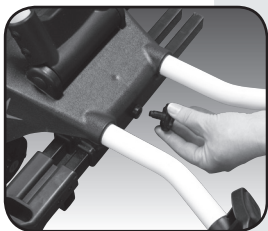


### 3.7 Positioning the Seat (Seat sold separately)

**Step 1:** Using the bracket provided, feed it through as shown in the picture.

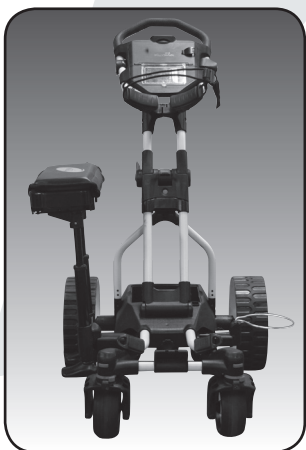


**Step 2:** Secure the bracket by adding the screw in the position shown.



**Step 3:** You can now insert the seat into the bracket.

Your cart will look like the below photo once the seat is installed. For personal preference, the seat can be attached on either side of the cart by inserting the seat bracket from the opposite direction.



*IMPORTANT: Press the seat with your hand before sitting. Do not use the seat on uneven surfaces. Bag Boy does not warranty any seat support brackets that are damaged or bent.*

### 3.8 Attaching the Beverage Holder

The beverage holder can be installed in the upper or lower bracket on the right side of the cart. Insert the pin of the beverage holder and twist until it locks into place.



### 3.9 Attaching the Umbrella Holder

The umbrella holder is attached to the frame using the largest bolt. Screw this into the frame as shown in the picture.



Your umbrella holder can be adjusted backwards, forwards, and to the side. The umbrella is secured inside the umbrella holder by tightening the plastic bolt located near the top of the holder.

**IMPORTANT:** Do not leave your Umbrella up in the holder in windy conditions. If the wind catches the umbrella, it could cause your cart to tip over and cause damage, which will not be covered by warranty.

## 4.0 Battery Care

**4.1 Before using your Quad cart for the first time, you must fully charge your battery overnight.**

**The Coaster Quad is designed to take a range of batteries:**

- 28 amp/hr SLA (sealed lead acid) battery (*Sold separately*)
- Lithium Ion 12 volt batteries.

**To charge your battery:**

- Unplug the battery from your cart (after play).
- Plug the charger into a power point,
- Plug the charger into the battery.

There are lights on the charger to help you understand the charging process.

### INDICATOR

- POWER ON / CHARGED
- CHARGING
- AUTO POWER OFF (GREEN LED FLASHING)
- FAULT (RED LED FLASHING)

- The Green LED illuminates to indicate the charger is powered on.
- The Red LED indicates the battery is charging.
- The LED will turn Green when the battery is fully charged.
- The LED will flash Green when the battery is on float charge.
- The Red LED will flash if there is a fault with the charger.
- The 12v SLA charger (*sold separately*) will power off automatically after being on float charge for three hours. The 12v lithium ion charger will power off automatically after being on float charge for 18 hours.

## 4.2 Tips and Important Information About Charging Your Battery

- Always recharge the battery as soon as possible after use no matter how short the period of use. Leaving your battery uncharged will only reduce the life of the battery.
- Your battery will charge best, lying flat, in a warm and open location.
- Never charge your battery on a concrete floor. It is best to charge the battery in a warm location within the house.
- The charger is a smart digital charger and will not overcharge your battery. Therefore in between use, always leave the charger connected to the battery with power on.
- Lithium ion – If the cart will not be used for longer periods of time (3 months or longer), it is best to fully charge the lithium ion battery and then store in a warm, ventilated room. After 3 months the battery will need to be “topped off” with a supplemental charge to keep the battery performing at its best.
- SLA (sealed lead acid) batteries should be left on charge if possible. 30 days is the maximum number of days the battery can be left off the charger after a 100% full charge. An SLA battery should also be stored in a warm, ventilated room and off of cement floors.

### Looking after your battery during play and travel

- During play, minimize the drain on the battery by avoiding taking your cart into the rough whenever possible.
- Avoid using the cart to pull you up hills.
- If you are intending to take your cart and battery on a flight, we advise that you contact your airline prior to travel.
- Be very careful not to drop your battery. The battery casing is easily cracked and the battery’s subsequent life will be severely compromised.
- Do not carry the battery by the leads. Use the carry bag strap or built-in strap.
- Do not submerge the battery in water.

Please refer to the Battery Charger User Manual for a complete list of important information.

### 4.3 Plugging Your Battery into the Cart



**Step 1:** Place the battery into the battery tray.

Your cart has been equipped with fail-safe battery connection, so the cart will not move when you plug the battery in. Your cart will only start once the speed control is switched on.



**Step 2:** Plug the battery into the cart as shown.

## 5.0 Battery Lead Fuse

Your battery has a 40amp fuse connected to the battery lead. The 40 amp fuse helps protect the cart's control board against a power surge. An extra fuse is supplied with your cart. In the unlikelyhood of your cart stopping, the reason could be that the fuse has blown. Replacing the fuse is simple.

The fuse is located on the positive lead close to the battery terminal.

To replace the fuse, simply open the case and remove the existing fuse with a pair of pliers. Insert the new fuse ensuring the two feet are guided into their sleeves. Refit the fuse cap.

## 6.0 Front wheels

### 6.1 .Unlocking, Locking and Removing the Front Wheels

The front swivel wheel can be set in two positions.



- 1) Unlocked position to allow for 360 degree swivel for optimum turning ability. In the picture shown the two red components are aligned. This is the position for unlocked.



- 2) Locked position is best when using the Controlled Distance Function. In the picture the two blue components are now manually moved apart.

The front wheels can be removed by pressing the blue button shown in the picture and pulling the wheel down until it is completely removed from the cart.



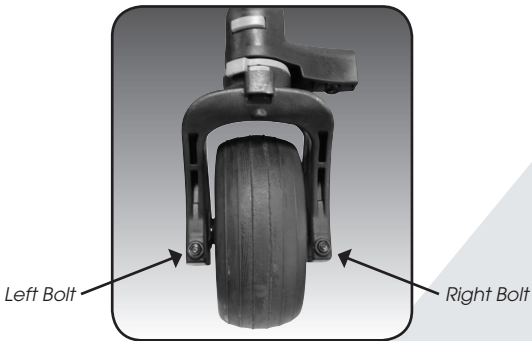
### 6.2 Adjusting and Aligning the Front Wheels

Each cart is checked for straight tracking prior to leaving the factory. In the unlikely event the Quad cart is not tracking straight, the front wheels can be adjusted to regain straight tracking as follows:

1. Lock the two swiveling front wheels and start the cart to see if the cart veers left or right. Please note that you can swap the left and right front wheel and check again whether the cart is tracking straight.

2. Unlock the swiveling front wheels, swivel them to see the two adjusting bolts in the front wheel, as pictured below.
3. If the cart veers left, use the 4mm Allen Key provided in the Quad free spare parts to screw the right bolts (in both front wheels) clockwise and/or the left bolts (as shown in the picture below) counterclockwise.
4. If the cart veers right, use the 4mm Allen Key provided in the Quad free spare parts to screw the right bolts (in both front wheels) counterclockwise and/or the left bolts (as shown in the picture below) clockwise.

Please note that there is a process in adjusting the track as explained in points 3 and 4 above. It is suggested that the user should make a small adjustment, test the tracking and then adjust again until the cart goes straight. After the cart tracks straight, do not swap the left and right front wheels.

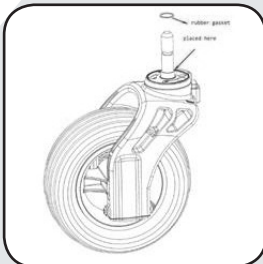


### 6.3 Front Wheel Maintenance

During the life of the Quad cart, you may experience wearing of the front wheel gasket. This may result in a noise coming from the front wheel during use. You can replace this gasket at home using 1 of the 4 gaskets included in the spare parts included with your cart. Follow these easy steps

**Step 1:** Remove the front wheel following the steps in section 6.1.

**Step 2:** Place the rubber gasket over the wheel pin.



## 7.0 Fitting Your Golf Bag

### Securing the top bag strap

- Provide a good location for the positioning of both ends of the bungee straps.
- Stretch the longer end of the strap and secure to the extended shorter end.
- The attached strap should now be connected.



### Adjusting the length of the top strap

- The plastic bar on the longer length can be adjusted to ensure the bag is secured properly in place.

### Securing the lower bag strap

- The Quad cart is designed so the lower bag strap is no longer required. However the lower strap has been included for your own preference. It is easily attached by clipping each end of the strap into the eyelets on the lower bag support.

## 8.0 Operating the Digital Top Box



1. Control button 1
2. Control button 2
3. Speed Control ON / OFF button
4. Speed indicator
5. Battery level indicator
6. S-SLA battery type / L-Lithium

### 8.1 On/Off Speed Control Button

To start your cart:

1. Preset your desired speed by rotating the speed control button clockwise to increase speed, or counterclockwise to decrease the speed. The speed setting chosen is displayed on the color screen on the left side. Then tap the speed control button to start and stop the cart, or

- Simply tap the speed control button to start the cart, then adjust the speed settings to your desired speed.

## 8.2 Battery Level Indicator

Battery indication is located on the right side of the top screen. Two colored bars (the top bar and bottom bar) are highlighted showing a full charge. When only the bottom is highlighted, there is less than 25% battery life remaining. You should always check the battery status before you play golf to ensure the top and bottom bars are highlighted.



**The battery indicator is set to measure the capacity of your battery. The battery type is displayed with an L (lithium) or an S (SLA) under the battery level indicator. If you need to change the battery type:**

1. Disconnect the battery
2. Hold down button 2 (right of the Speed Control).
3. Keep holding the button down, and connect the battery
4. Release the button, then press it again to shift between L for Lithium and S for SLA battery type.
5. Once the battery type is set disconnect the battery.

## 8.3 Electronic Park Brake

The Coaster Quad has an Electronic Park Brake (EPB) which when activated, stops the cart from creeping forward on a hilly terrain.

To activate the Electronic Park Brake press and hold the Control button 2 for 3 seconds. The digital screen will display the words STOP on the screen.

To release the Electronic Park Brake simply tap the speed control button and the cart will resume movement.

#### Tips on using the Electronic Park Brake

- The EPB will consume battery power when in use
- Only use the EPB on large slopes when the cart cannot stand still by simply stopping the cart.
- Do not use the EPB on flat surfaces to conserve battery life.
- The EPB function should not be ON for a long period of time.
- Simply use the on/off control when stopping on flat terrain or during longer breaks on the course.

### 8.4 Downhill Speed Control

The downhill speed control feature is activated automatically as the cart enters a downhill incline. This feature is enhanced, when compared to the Hunter Quad, because of the differential gearbox.

#### Tips on understanding the Downhill Speed Control

- It is best to turn the speed down to a low speed before entering the downhill terrain.
- The cart may gain some speed downhill but will not increase beyond control.

### 8.5 Unit Measurements

You can move from kilometers to miles simply by pressing the Control button 2 (on the right)

### 8.6 Distance Modes

There are three distance measurements. To move between the modes, press Control button 1 (on the left).

1. Distance A and B: resettable distance measurements can be used to measure how far you hit your shot and how far you have walked for the day. To reset, simply press Control button 1 (left side) for 3 seconds until the reading displays "0."
2. Distance Total: cannot be reset as it is the Odometer for the life of the cart. This feature will assist with service reminders which are recommended at each 310 miles or 6 months periods.



## 8.7 Controlled Distance Function (CDF)

The CDF enables the Quad cart to be sent a preset distance before the cart auto stops. To use this function:

1. It is recommended that you lock the front wheels to ensure the cart tracks in a straight line.
2. Press and hold down Speed control button for 3-4 seconds until the speed setting changes to 10 (5 yards or meters) and the letter "A" appears.
3. Turn the Speed control button clockwise to increase the distance or counterclockwise to decrease the distance until the desired distance is achieved between 10-60 (meters or yards).
4. Always look ahead and assess the condition of the terrain of where you want to send your cart prior to doing so.
5. Once the desired distance is reached, press the Speed control button once to send the cart off to the desired distance.

## 8.8 Competition Mode

In the unlikely event the club you are playing at does not allow the use of distance devices you will need to disable the distances feature on the Quad cart.

To disable the distance recording feature, simply hold down the two control buttons at the same time for 3 seconds. By doing this the distance recording will be removed from the screen and replaced with the words "Comp Mode".



## 9.0 Integrated GPS Holder and Compartment

In the top handle compartment is an integrated GPS/mobile device holder. To open the holder always press the colored button at the top of the holder. Place the GPS or mobile device into the cradle, then close the holder by squeezing the two sides together.



## 10.0 Warranty

Duration of this warranty is:

- 1 year on parts
- 1 year on lithium batteries and chargers

This cart was preregistered before shipping. Please contact Bag Boy Customer Service at [bagboyocs@bagboy.com](mailto:bagboyocs@bagboy.com) or 1.800.955.2269 to update the registry information for your cart. The limited warranty will not be active until the product has been registered.

The Coaster Quad warrants to the original purchaser that this product should be free from manufacturing defects of any materiality that affect product performance and customer satisfaction when subject to normal and proper use for a period of 1 year after the date of purchase .

Bag Boy's obligation under this warranty is expressly limited to supplying replacement parts and labor for, or replacing, at its option, any product that is, in the sole discretion of Bag Boy, found to be defective.

This warranty is not transferable and applies only to products purchased in the United States from an authorized Bag Boy dealer.

Proof of purchase is required in the form of a bill of sale or receipted invoice.

This warranty covers only defects in materials and workmanship. Any improper use or alteration or repair by an unauthorized service provider shall void this warranty.

**WATER:** The product is designed to be weather resistant. Seals and proper precautions have been installed to prevent moisture and water penetration into vital electronic components. If water or evidence of water is found inside the motor housing or top box, this is considered neglect and/or abuse and voids the warranty.

If a battery is claimed as a warranty, a picture of the 2 serial numbers (engraved number and sticker) on the battery and the charger must be emailed to Bag Boy **bagboy@cs.bagboy.com** for warranty confirmation and processing.

Please keep the carton and all packing material in good condition in case of a warranty claim. You may call Customer Service to order a replacement box and insert in case of a warranty claim. Defective products must be sent to the Bag Boy authorized service center to obtain warranty service. Please ship a warranty claim prepaid to the Bag Boy service center. Bag Boy is not responsible for transportation costs to the service center. If it is determined to be under warranty, Bag Boy will cover return shipping to the customer.

Pre-authorization is required before sending any unit in for warranty service.

Product returned to the Bag Boy service center must utilize either the original carton box and shipping material, packaging that affords an equal degree of protection or purchase of a qualified Bag Boy shipping carton. Failure to follow packing instructions may result in shipping damage.

The warranty is subject to the following exclusions and conditions:

- Accidental damage, customer misuse or neglect
- Power surge
- Improper charger used
- Improper battery used
- Wear and tear
- Rental or other commercial use
- Shipping damage
- Unauthorized modification to the product
- Faulty repairs by consumer or unauthorized agent
- BAG BOY does not warrant any seat support brackets that are damaged or bent.
- Failure to follow battery charging instructions including discharging a battery to lower than 8 volts.

Bag Boy reserves the right to inspect or test product claimed to be defective, *at the owner's expense*.

Any parts repaired or replaced under this warranty are

guaranteed to the end of the original period.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. In addition, this warranty gives you specific legal rights, and you may have other rights which vary from state to state.

**LIMITATIONS & LIABILITY: BAG BOY LIABILITY SHALL BE LIMITED SOLELY TO ITS RESPONSIBILITIES UNDER THIS WARRANTY. THERE ARE NO EXPRESS OR IMPLIED WARRANTIES OF ANY KIND AND THERE ARE NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT AND NO WARRANTY SHALL BE IMPLIED BY OPERATION OF LAW OR OTHERWISE. IN NO EVENT SHALL BAG BOY BE LIABLE FOR INDIRECT, SPECIAL, PUNITIVE, CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, ANY DAMAGE FOR PERSONAL INJURY, PROPERTY DAMAGE OR ECONOMIC LOSSES. BAG BOY SHALL HAVE NO LIABILITY FOR ANY CLAIM BY ANY THIRD PARTY EXCEPT AS EXPRESSLY PROVIDED HEREIN.**

**What you should do – in case of warranty:**

The original owner should call Bag Boy Customer Service (1.800.955.2269). A copy of the purchase receipt or bill of sale will be necessary to begin any claim process. Those parts and/or products which are determined by Bag Boy in its sole discretion to be defective will be provided only after a valid warranty claim is processed by Bag Boy Customer Service. Warranty claims must be made within the warranty period stated above.

Specially designed shipping cartons are available for purchase. Please call Bag Boy Customer Service for pricing and availability. It is highly recommended that this carton be used for shipping, if the original packaging has been discarded. Bag Boy is not responsible for any shipping damage that may occur in transit, any damage incurred must be filed directly with the shipping company.

## **II.O Preventative Maintenance Program**

### **11.1 Cleaning Your Quad Cart (See Maintenance Schedule)**

For years of good operation, your cart requires care and attention.

- Keep your cart clean by using a cloth with warm water and a mild detergent.
- Do not hose down your cart under any circumstance, as your cart has electronic components.
- Ensure that the seat stem bracket is free from sand.
- Do not submerge your cart in water as it will cause

irreparable damage.

## **11.2 Rear Wheel Axles Maintenance (See Maintenance Schedule)**

The rear wheel stub axles need to be lubricated regularly. Remove the rear wheels by depressing the spring clip and at the same time pull off the wheel. Apply Petroleum Jelly or light grease to the stub axles. Use a very small amount as the grease can attract sand. If you play in sandy conditions you should clean your axle and grease regularly.

## **11.3 Upper and Lower Bag Strap Maintenance (See Maintenance Schedule)**

The bag straps should be replaced as per the Service Schedule. The upper bag strap can be replaced by:

- Removing the left and right hand straps from the upper bag support
- Undo and remove the screws holding the strap in position on the bag support
- Remove and replace both bag straps
- Insert bag strap securing screws

## **11.4 Correcting the Alignment**

See the front wheel alignment in Section 6.2.

## **11.5 Service Schedule**

It is the owner's responsibility to ensure that all periodic checks, necessary adjustments and services are carried out. If in doubt, please contact the Bag Boy Service Center at 1.800.955.2269. Any work performed on your cart should be recorded on your service record regardless of the work.

<b>Coaster Quad</b>	<b>Monthly</b>	<b>6 Monthly</b>	<b>Every 2 yrs</b>	<b>Every 3 yrs</b>
Wipe down the cart with a warm cloth after each use (do not hose)	CO			
Lubricate rear wheel stub axles	CO			
Check and tighten nuts and bolts		CO/SC		
Check and tighten handle pivots		CO/SC		
Check alignment of cart – ensure that it runs straight		CO/SC		
Replace fused SLA battery leads			CO/SC	
Replace Speed Control button			CO/SC	
Replace speed controller and On/Off switch assembly			CO/SC	
Replace rear and front wheels				CO
Replace upper and lower bag straps				CO

CO = Cart owner can carry out this work

SC = Charged work to be carried by approved service center

CO/SC = The six monthly service can be completed by either an authorized service center or the owner of the cart.

## 11.6 Service Record for All Carts

<b>6 month inspection</b>	Date: Invoice #:	Serviced by: Signature:
<b>1 year inspection</b>	Date: Invoice #:	Serviced by: Signature:
<b>1 ½ year inspection</b>	Date: Invoice #:	Serviced by: Signature:
<b>2 year inspection</b>	Date: Invoice #:	Serviced by: Signature:
<b>2 ½ year inspection</b>	Date: Invoice #:	Serviced by: Signature:
<b>3 year inspection</b>	Date: Invoice #:	Serviced by: Signature:
<b>3 ½ year inspection</b>	Date: Invoice #:	Serviced by: Signature:
<b>4 year inspection</b>	Date: Invoice #:	Serviced by: Signature:
<b>4 ½ year inspection</b>	Date: Invoice #:	Serviced by: Signature:
<b>5 year inspection</b>	Date: Invoice #:	Serviced by: Signature:
<b>5 ½ year inspection</b>	Date: Invoice #:	Serviced by: Signature:
<b>6 year inspection</b>	Date: Invoice #:	Serviced by: Signature:

## **I2.0 Service and Repair Centers**

For all servicing, please do not go back to your place of purchase. Call **1.800.955.2269**.

For warranty repairs to be authorized, you **MUST** provide proof of purchase. Please keep this with you, as well as your serial number, which you should record in this manual.

## **I3.0 Purchasing Parts and Accessories**

You are welcome to service your cart out of warranty, by purchasing parts directly from Bag Boy. Please call or email to discuss the correct parts and instructions.

## **I4.0 Contacting Bag Boy**

Bag Boy

**Address:**

2701 Emerywood Parkway, Suite 101  
Richmond, Virginia 23294

**Email:** [bagboycs@bagboy.com](mailto:bagboycs@bagboy.com)

**Web:** [www.bagboy.com](http://www.bagboy.com)

## 15.0 FAQ

**Q: My battery level indicator on screen is not accurate.**

**A:** You may need to tell your cart whether you are using a Lithium or standard SLA battery. See section 8.2 Battery Indication to correct the type of battery you are using.

**Q: The front wheel is noisy in operation.**

**A:** You may need to change the front wheel gasket caused from wear and tear. See section 6.3 Front wheel maintenance.

**Q: My cart is not tracking straight.**

**A:** You can do a simple realignment on the two front wheels. See section 6.2 Adjusting and aligning the front wheels

**Q: Why does my Quad cart no longer have a lower bag strap?**

**A:** The Quad cart has been designed so the lower bag strap is no longer required. If you would prefer one for personal reasons, the lower bag strap is included with the spare parts when the cart was purchased.

**Q: I would like to have my Quad cart serviced.**

**Who do I call?**

**A:** Contact [bagboy@bagboy.com](mailto:bagboy@bagboy.com) or call 1.800.955.2269.





**www.bagboy.com**

**1.800.955.2269**

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