



USER'S MANUAL

Golf Caddy





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I General Cautions

FIRST USE



- Read the user manual carefully before using the caddy.
- Before using the caddy for the first time, fully charge the battery for at least 6 hours.
- When using the remote control of the caddy, remember that its range is approximately 10 yards, do not move too far from the caddy so as not to lose control.
- Do not leave the caddy exposed to rain, especially if disassembled. Our caddy is designed to be water resistant but not to be immersed in water or washed with a hose or pressurized water jet.
- Do not immerse or expose the battery, charger or remote control to direct jets of water.

DANGER!!



- Only charge the battery in a well-ventilated area and under the supervision of someone. **DO NOT CHARGE THE BATTERY OVERNIGHT OR WHEN YOU ARE OUT OF THE HOME.**
- Do not use battery chargers other than the one supplied.
- Do not replace the supplied battery with a non-original spare part.
- Do not modify the caddy's electrical circuits or alter its factory performance settings.
- Only use the caddy in a private area, closed to traffic.
- Do not allow the use of the caddy by children under 12 years of age.
- Do not use the caddy for anything other than its intended purpose (transport of a bag for clubs).
- Do not use the caddy to transport people, animals or things.
- Do not exceed the maximum capacity of the caddy (65 lbs).



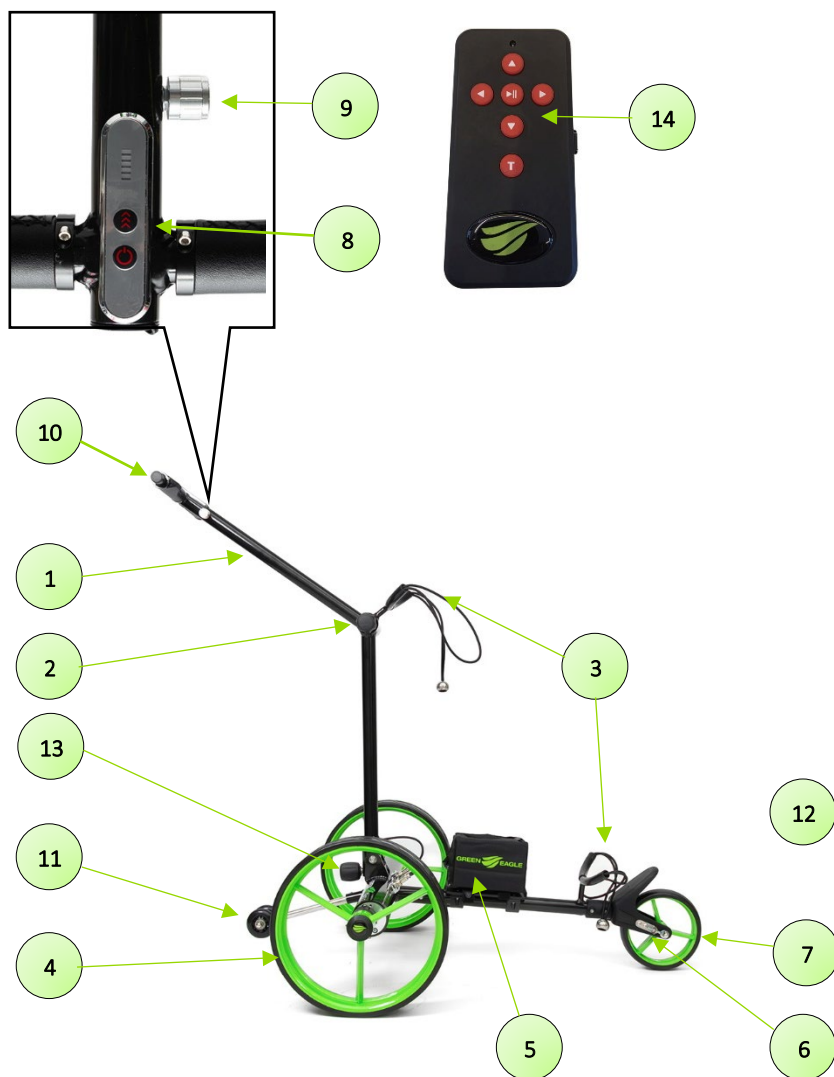
2 Packing list

1 Motor axis	1 Battery pack, with battery cover bag
1 Frame with front wheel	1 Battery support and fastening systems
1 Rudder frame and controls	1 Battery charger
1 Anti-Tip wheel	1 Tool kit
2 Rear wheels	1 Remote control
1 Score card holder	1 Phone holder
1 Cup holder	1 Umbrella holder





3 Main parts





3.1 Description of main part

Ref.	Description	Ref.	Description
1	Rudder frame	8	Control board
2	Rudder adjustment knob	9	Speed knob
3	Golf bag support	10	USB socket
4	Rear wheels	11	Anti-tip wheel
5	Battery and support plate	12	Golf bag support bracket
6	Front Wheel Adjustment Mechanism	13	Folding lock knob
7	Front wheel	14	Remote control

4 Assembly instruction

1. Unpack all items and check inventory.
2. Connect the front wheel axle to the motor axle, aligning the holes for the mounting screws (see Figure A).

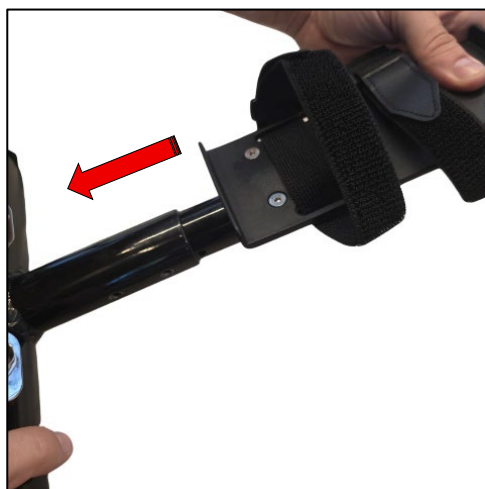


Fig. A



3. Install the mounting screws and nuts for the front axle as shown in Figure B.
4. Tighten the mounting screws securely using the supplied Allen key while holding the nuts in place with an adjustable wrench or a pair of pliers (see Figure C).

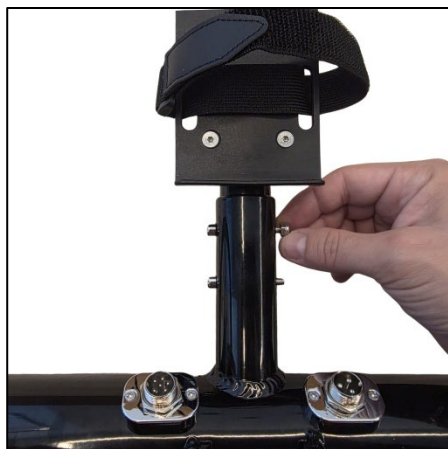


Fig. B

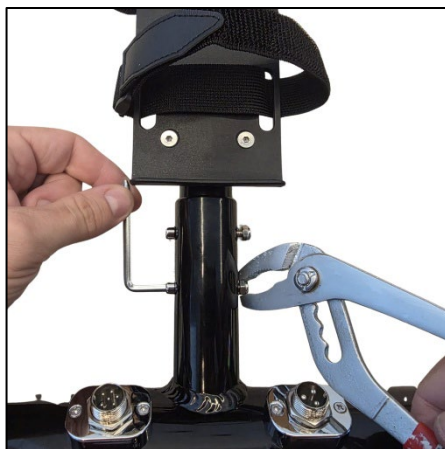


Fig. C

5. Install the handle assembly onto the motor axle, aligning the hole for the mounting bolt. Then insert the mounting bolt, place the washer onto the bolt (see Figures D and E).



Fig. D



Fig. E



6. Install the locking nut and then tighten the bolt using the supplied Allen key and adjustable wrench, ensuring that the nut is held securely in place and does not rotate during tightening (see Figures F and G).



Fig. F

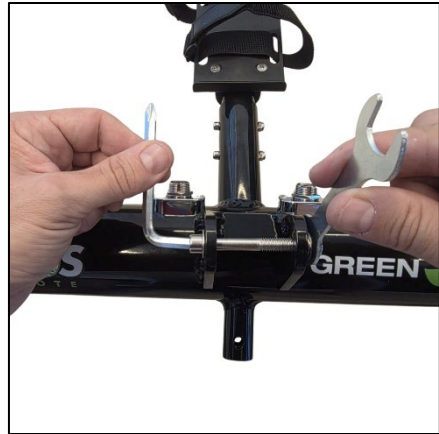


Fig. G

7. Attach rear wheels to motor axis by pushing the wheel locking buttons on the wheel and inserting the axle extension into the wheel (see fig. H and Fig I).



Fig. H



Fig. I



WHEELS LOCKING



- If not locked properly, the wheel will not be connected to the axle and will not be propelled! Test the lock by trying to pull the wheel out.
- Do not manually push the caddy with the wheels in the electric use position.
- Do not leave the caddy on sloping ground when the wheels are in the manual use position.
- Do not force the wheels onto the axle without pushing the wheels locking buttons. this operation could irreparably damage the wheel.

8. The wheels can be locked in two positions, **Fig. L** shows the position for manual transport of the caddy, with the wheels disconnected from the motor hub. **Fig. M** shows the position of electric use, with the wheels connected to the motor axle.



Fig. L



Fig. M

WHEELS LOCKING



- If not locked properly, the wheel will not be connected to the axle and will not be propelled! Test the lock by trying to pull the wheel out.



9. Install the anti-tip wheel in the specific housing of the motor axle, as shown in **Fig. N**. A click identifies the correct assembly of the anti-tip wheel.



Fig. N

10. Lock the handle assembly in the operating position. Hold the handle in a vertical position and tighten the locking knob as shown in **Fig. O**.



Fig. O



11. Adjust the height of the drawbar and the positioning of the golf bag holder. Once the desired position has been reached, lock the rudder by turning the fixing knob clockwise, as shown in **Fig. P**.



Fig. P

12. Connect the main wiring connector to the engine axle, inserting the connector in the special socket and tightening the fixing ring nut, as shown in **Fig. Q**.
13. Connect the battery connector to the engine axle, inserting the connector in the special socket and tightening the fixing ring nut, as shown in **Fig. Q**.
14. Secure the battery to the support plate using the two fastening tapes.



Fig. Q



CONNECTING THE ELECTRICAL CONNECTORS



- Both connectors are equipped with a pin alignment guide. Do not force the connectors if they do not fit immediately.
- It is necessary to rotate the connector until the alignment marks on the connector are aligned with the corresponding alignment marks on the socket. Once properly aligned, the connector will slide into place easily.

15. Insert 2 AAA batteries into the remote control, respecting the poles indicated inside the battery compartment.

REMOTE CONTROL BATTERY



- In case of inactivity for a long time, remove the batteries from the remote control to avoid oxidation which could compromise the correct functioning of the remote control.

16. Place your golf bag on the trolley, securing it with the dedicated fastening elastic bands, as shown in **Fig. R**



Fig. R



5 Control function

5.1 Main control

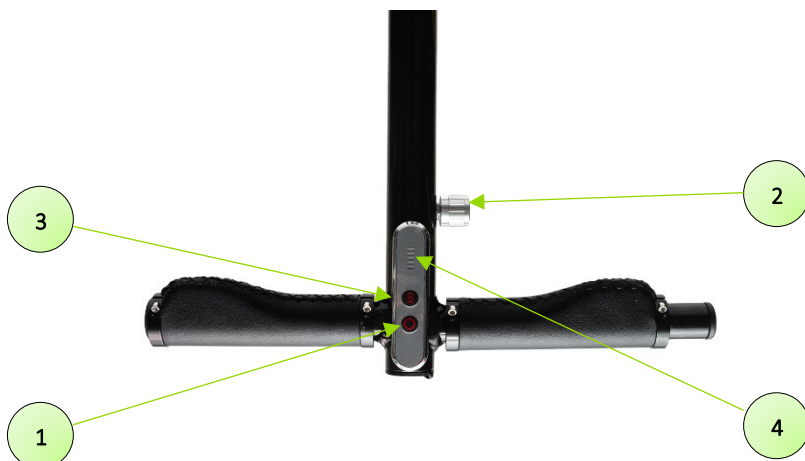


Fig. 5

1 – POWER BUTTON / START STOP

Holding down the button for 3 seconds will turn your caddy ON or OFF. A battery led status (3) LED light will turn on shown the battery charge status.

Pushing the button while the caddy is in motion will stop the caddy. Pushing the button again will start the caddy again, at the same speed set when last stopped.

2 – BATTERY LED STATUS

The LED indicator column displays the battery charge level. When the battery is fully charged, all green LEDs will be illuminated. As the battery discharges, the number of illuminated green LEDs will gradually decrease. When only the red LED remains illuminated, the battery needs to be recharged.



LOW BATTERY

- If you run out of battery during a game, disconnect both rear wheels from the motor hubs, as shown in Fig. A and push the caddy manually.

3 – T. BUTTON

With the caddy stopped and with the speed knob in position 0, press the button to activate the automatic forward movement of the caddy.

Button pressed once: the caddy moves forward 10 yards.

Button pressed twice: the caddy moves forward 20 yards.

Button pressed three times: the caddy moves forward 30 yards.

Once the chosen distance has been reached, the caddy stops independently.



T-MODE

- It is advisable to use mode T only on flat surfaces free from obstacles, to avoid overturning of the caddy or collisions with things and/or people.

4 – SPEED KNOB

The speed knob on the side of the handle controls the forward speed of caddy. This knob should always be turned OFF prior to powering the caddy. This is done by turning the dial counterclockwise until it clicks. Once you have powered the caddy, slowly turn the dial clockwise until the caddy matches your preferred walking speed. Once your desired speed is set you can use the Start/Stop button as described above to stop and start the caddy. Speed can be adjusted at any time by turning the knob up or down while in motion.



5.2 Remote control

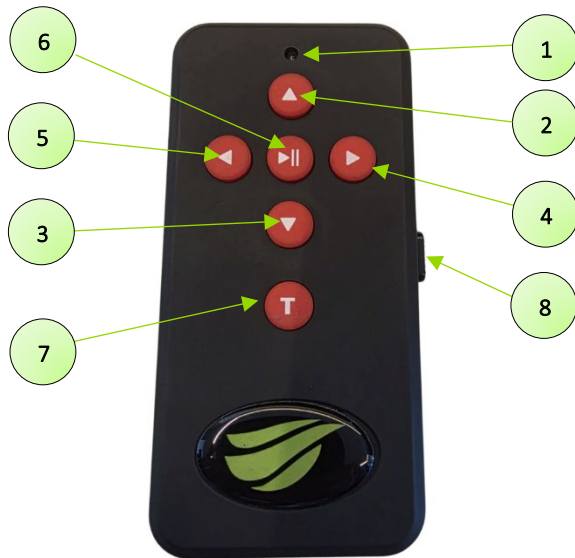


Fig. T

1 - LED STATUS

For each command given, the LED flashes red if the remote control is working correctly.

2 - MOVING FORWARD

Each press of the button increases the caddy's forward movement speed. the caddy has 9 forward speeds.

3 - MOVING BACKWARD

Each press of the button decreases the caddy's forward movement speed. with the caddy stationary, pressing the button causes the caddy to move backwards. the caddy has 9 reverse speeds.



4 – TURNING RIGHT

Press and hold the button and the caddy will turn to the right (from a stop and while in motion) until the button is released.

5 – TURNING LEFT

Press and hold the button and the caddy will turn to the left (from a stop and while in motion) until the button is released.

6 – STOP

Press the button to stop the caddy.

7 – T. BUTTON

With the caddy stopped and with the speed knob in position 0, press the button to activate the automatic forward movement of the caddy.

Button pressed once: the caddy moves forward 10 yards.

Button pressed twice: the caddy moves forward 20 yards.

Button pressed three times: the caddy moves forward 30 yards.

Once the chosen distance has been reached, the caddy stops independently.

8 – LOCK SWITCH

Slide up to turn ON the remote control. Slide down to turn OFF.

DANGER



- It is advisable to use mode T only on flat surfaces free from obstacles, to avoid overturning of the caddy or collisions with things and/or people.
- It is highly recommended to turn OFF the remote control when not using the caddy, this will avoid accidental pushing the buttons accidentally and setting the caddy into motion.



5.2.1 Remote control synchronizing

If the caddy does not respond to the remote control, it may need to be resynchronized.

1. Power off the caddy for 5 seconds.
2. Turn on the remote control.
3. Press and hold down the STOP button on the remote control.
4. Press and hold down the ON/OFF button on the Control Panel until the green LED light under the battery symbol begins to blink.
5. Release both buttons.
6. The caddy and remote control are now synched.

5.3 Downhill braking system

The caddy drive train is designed to keep the wheels engaged with the motor/gear box, thus acting as a brake that will maintain the caddy's speed while going downhill.

5.4 Accessories

The caddy can be equipped with the following accessories:

- Score card holder.
- Umbrella holder.
- Cup holder.
- Smartphone holder.

5.5 Umbrella holder assembly

To install the umbrella holder, insert the umbrella holder collar into the dedicated mounting bracket located on the right side of the handle assembly. Then turn the umbrella holder clockwise to tighten the collar and secure the umbrella holder in the desired position.

Use the elastic strap to secure the umbrella inside the umbrella holder by wrapping the strap around the umbrella shaft and fastening it using the silver ball. This will help prevent the umbrella from being pulled out of the holder in windy conditions.



Fig. U

5.6 Smartphone holder

To use the smartphone holder, it is recommended to first attach it to your phone before mounting it onto the caddy, as shown in **Fig V**.

After attaching the phone holder to your smartphone, position it on either the right or left side of the handle assembly and secure it using the rear fastening strap, as shown in **Fig. Z**.

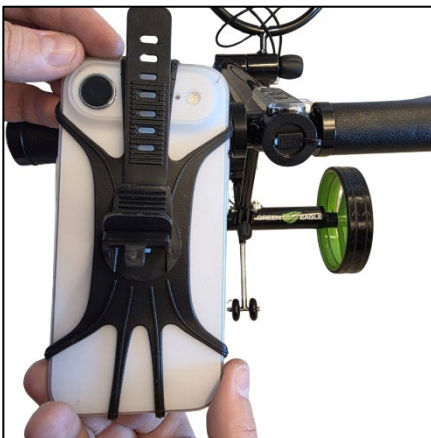


Fig. V



Fig. Z



5.7 USB port

Under the main command panel, a USB port type A, is available for charging personal electronic devices, see **Fig. W**.

NOTE: Using the USB port to recharge electrical devices decreases battery autonomy.

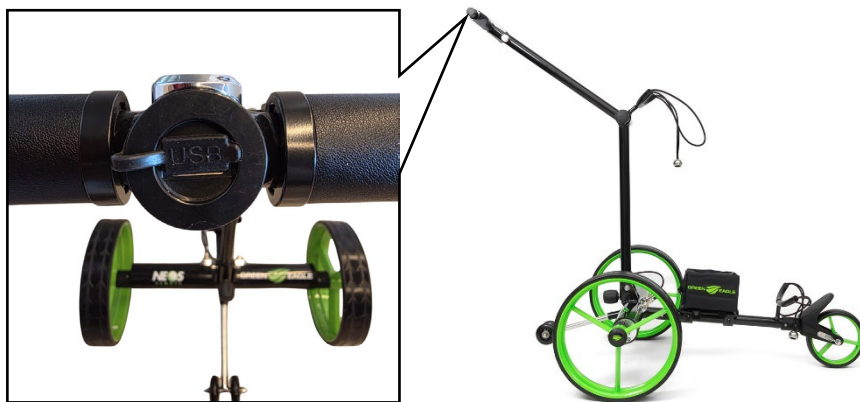


Fig. W

RISK OF ELECTRICAL SHORT CIRCUIT



- When not in use, always keep the USB port covered with its rubber protective cap. If the USB port is left uncovered, especially during rainy conditions, water may accumulate inside the port. This can compromise the functionality of the USB port and, in more severe cases, cause an electrical short circuit that may damage the caddy's main control board.



6 Maintenance

All these recommendations, together with common sense, will help keep your caddy in top condition and ensure its reliability over time.

To keep your caddy looking its best, wipe any mud or grass off the frame and wheels after each use, using a damp cloth or paper towel.

Never use water jets or pressure washers to clean the Caddy to prevent moisture from entering the electronic systems motors, or gearboxes.

Dry your caddy properly after each use.

Weekly, remove the rear wheels from the axle and carefully clean the tires (in this case it is possible to use water jets or low-pressure cleaners) from any debris that could cause the wheels to drag.

You can apply silicone-based lubricant to keep moving parts smooth and corrosion-free.

Inspect your trolley carefully at least once a year and, if you notice any signs of wear or malfunction, contact GEEN EAGLE GOLF assistance to have them suggest the recommended intervention to guarantee a long life to your caddy.

6.1 Front Wheel Alignment Adjustment

To adjust the front wheel, proceed as follows:

1. Perform the adjustment on a flat, open surface large enough to test the caddy's tracking after each adjustment.
1. Loosen the front wheel locking nut (A).
2. Loosen the adjustment system lock nut (B).
3. Adjust the front wheel alignment using the adjustment screw (C):
 - Turning the adjustment screw clockwise will steer the front wheel to the right.
 - Turning the adjustment screw counterclockwise will steer the front wheel to the left.



4. Once the adjustment has been made, retighten the adjustment system lock nut (B) and the front wheel locking nut (A). Then test whether the caddy travels in a straight line.
5. If the caddy still does not travel straight, repeat the adjustment procedure until the desired result is achieved.

(See Figure AA.)



Fig. AA

6.2 Battery Care

To ensure the maximum lifespan and optimal performance of your battery, please follow the recommendations below.

- Avoid fully draining the battery
- Do not run the battery until it is completely dead. Lithium batteries generally last longer when they are not deeply discharged every time. Recharging after a round, or when the battery is low but not empty, is better for long term lifespan.
- Do not leave it fully charged for long periods
- Charging to 100% before use is fine, but for long storage it is better not to leave a lithium battery sitting at full charge. High charge level plus time can accelerate aging.
- For storage, keep it around 40% to 60%
- If will not use the caddy for several weeks or months, store the battery partially charged, ideally around half charge. This is widely recommended for lithium ion battery storage.



- Store it in a cool, dry place
- Heat is one of the biggest enemies of lithium batteries. Do not leave the battery in a hot car, in direct sun, or in a very hot garage. Cool room temperature storage is best.
- Avoid charging in extreme temperatures
- Let the battery return to normal room temperature before charging if it has been exposed to high heat or cold. Many lithium battery chargers limit charging outside safe temperatures, because temperature affects safety and lifespan.
- Use the original charger
- Use only the Green Eagle supplied charger, or an approved replacement. Using the wrong charger can damage the battery or trigger protection behavior.
- Disconnect the battery from the caddy before charging
- Do not store it completely empty
- If the battery is stored fully depleted for a long time, it can fall below a safe voltage and may no longer accept a charge.
- Top it up periodically during off season
- For winter or long term storage, check the battery every 1 to 2 months and recharge it back to around 40% to 60% if needed.
- Avoid impacts, water exposure, or damaged casing
- If the battery is dropped, cracked, swollen, leaking, unusually hot, or smells abnormal, the customer should stop using it and contact support.



6.3 Troubleshooting guide

Trouble	Possible solution
Caddy does not power up	• Make sure battery is plugged correctly into caddy. • Make sure battery is sufficiently charged. The correct battery voltage range is between 25 ÷ 28 V. • Press and hold power button for at least 3 seconds. • Make sure power button is engaging circuit board (you should hear a click). • Check charger function.
Motor is running but wheels don't turn	• Check if wheels are attached correctly. You should not be able to pull off wheel. • Check connection between controller and motor.
Problems attaching wheels	• Make sure you are holding the spring clip down. • Sand and smooth axle with emery cloth to remove excess paint or burrs.
Remote control doesn't work	• Check the battery charge. • Perform the synchronization procedure described in § 5.2.1 • Make sure that the remote control lock switch located on the side of the remote is not activated.
The caddy does not travel in a straight line.	• Perform the Front Wheel Alignment Adjustment procedure described in § 6.1



7 Customer service - technical assistance

In case of need to communicate malfunctions of your caddy or order spare parts not present on our e-commerce, contact GREEN EAGLE GOLF assistance at the following contact details.



Website: www.greeneaglegolf.com

E-mail: support@greeneaglegolf.com

Telephone: (786) 912-2571



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